

## **REQUEST FOR EXPRESSIONS OF INTEREST**

### **(INDIVIDUAL CONSULTING SERVICES)**

#### **FEDERATED STATES OF MICRONESIA**

##### **DIGITAL FSM Project (P170718)**

**Assignment Title: Chief Information Officer Advisor**

**Reference No.: FM-DOTCI-181123-CS-INDV**

The Government of the Federated States of Micronesia (FSM) received financing from the World Bank toward the cost of the Digital FSM Project (P170718) and intends to apply part of the proceeds for consulting services.

The consulting services (“the Services”) include:

- Help the CIO realize the vision for digital transformation through consultation with key stakeholders in order to determine a prioritized set of requirements.
- Assist the CIO in undertaking a process mapping exercise to produce a comprehensive “as-is” model of the current processes. This will then be developed into a “to-be” model which aligns with the vision and requirements whilst also delivering defined, measurable and strategic business benefits.
- Assist the CIO for the development of a strategic framework which encompasses the organizational, process and technical deliveries for the National and State governments. This framework will include common development and delivery standards, hosting, network and cyber security infrastructure and the strategy for the delivery of common platforms to support shared services including Digital Identity.

The framework will also need to encompass any legal and regulatory requirements resulting from the to-be model; it will need to ensure that core principles are supported within the framework including privacy by design. The draft framework should be shared with stakeholders and their feedback / input addressed in the final framework.

- Assist the CIO for the production of a plan to deliver the vision which will quantify the human resource, financial and organization change requirements

The detailed Terms of Reference (TOR) for the assignment is attached.

The duration of the Assignment will be two years with a potential third year based on funding availability and performance. The position is located in Pohnpei, Federated

States of Micronesia. Travel, including to the other three states of FSM, may be required from time to time and will be funded by the project.

The Department of Transportation, Communication and Infrastructure (DTCI) now invites eligible individuals ("Consultants") to indicate their interest in providing the Services. Interested Consultants should provide information demonstrating that they have the required qualifications and relevant experience to perform the Services (attach curriculum vitae with description of experience in similar assignments, similar conditions, etc.). Firms' staff may express interest through the employing firm for the assignment and, under such situation, only the experience and qualifications of individuals shall be considered in the selection process. Criteria for selecting the Consultant.

**Mandatory:**

The successful candidate shall demonstrate:

- relevant professional qualifications, which may include (but not limited to) university level qualifications in public administration, commerce, business, law, engineering or computer science; and
- at least 10 years relevant professional experience leading relevant digital transformation projects with a value of at least USD20M or equivalent.

The successful candidate shall also demonstrate relevant professional experience in the following areas:

- running transformative programs at a national or regional level, delivering change through policy and strategy.
- carrying out analysis of current process and future process modelling.
- definition, design and delivery of population-scale programs.
- building and motivating successful delivery teams.
- communicating effectively across organizational, technical and political boundaries
- managing and delivering policy, regulatory and legal reforms, especially managing multi-partner, community and stakeholder consultation processes.

The consultant shall be fluent in English language and demonstrate excellent written and oral communication skills.

The attention of interested Consultants is drawn to paragraph 3.14, 3.16 and 3.17 of the World Bank's *Procurement Regulations for IPF Borrowers* July 2016, revised November 2017 and August 2018 ("the Regulations"), setting forth the World Bank's policy on conflict of interest.

Further information can be obtained at the address below during office hours *i.e.* 0800 to 1700 hours.

Expressions of interest must be delivered in a written form to the address below (in person, or by mail, or by e-mail) by November 6, 2020.

Mark Deorio,

Assistant Secretary

Division of Communication

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Central Implementation Unit